

Information on the conditions for issuing and servicing debit cards for individuals

Information on terms and tariffs established for debit card holders				
General Conditions				
Product Name	Mastercard Standard Mastercard Gold	Visa Classic Gold	Visa Platinum	Visa Platinum
Account currency	MDL / EUR	MDL / USD / EUR	MDL	MDL / USD / EUR
Opening of current account with attached card			NO FEE	
Annual card maintenance fee			NO FEE	
Modification of PIN code at OTP Bank's ATMs			NO FEE	
Card replacement due to loss/theft/damage		3 EUR		5 EUR
Urgent issuance of primary/additional cards			200 MDL	The commission enters into force on 23.09.2024
Fees for operations and services				
Supply the bank card				
Supplying card account via transfer			NO FEE	
Supplying the card's account through CASH IN service at OTP Bank ATM			NO FEE	
Cash withdrawal				
Using OTP Bank ATMs for cash withdrawal			0.03 EUR	
Using ATMs / POS of other banks from Moldova for cash withdrawal			0.6% + 1.9 EUR	
Using ATMs / POS of other banks abroad for cash withdrawal			1.20% + 2.9 EUR	
Cash withdrawal at OTP Bank cash desks for amounts that do not exceed 20.000 MDL			1% min 5 MDL	
View account balance				
Balance inquiry at OTP Bank ATMs		0.02 EUR		NO FEE
Mini statement at OTP Bank ATMs		0.02 EUR		NO FEE
Visualization of balance at ATMs of other banks from Moldova and abroad			0.5 EUR	
Other fees				
Fee for the investigation, contestation of the dispute regarding the transactions carried out abroad, per transaction, regardless of the result of the investigation and the cause of the dispute			300 MDL / 15 EUR / 15 USD	The commission enters into force on 01.08.2024
Note				
* for holders of term deposits during the validity of the card				
Daily card usage limits	Maximum of operations Nr.	Maximum amount 0	Maximum of operations Nr.	Maximum amount 0
Product Name	Mastercard Standard / Visa Classic			
Cash Withdrawal	15			15 000 MDL / 2 000 USD / 1 500 EUR
POS Payments	15			40 000 MDL / 3 000 USD / 2 000 EUR
Total	25			
Product Name	Mastercard Gold / Visa Gold			
Cash Withdrawal	20			50 000 MDL / 3 500 USD / 3 000 EUR
POS Payments	30			60 000 MDL / 4 000 USD / 3 500 EUR
Total	30			100 000 MDL / 6 500 USD / 6 000 EUR
Product Name	Mastercard Platinum / Visa Platinum			
Cash Withdrawal	40			50 000 MDL / 3 500 USD / 3 000 EUR
POS Payments	40			250 000 MDL / 12 000 USD / 12 000 EUR
Total	70			280 000 MDL / 14 000 USD / 14 000 EUR

Applied from
Total

Ex: Vasilisa Curaran